

**POLICY:** RATES – DISCONNECTION OF CONSUMERS FOR NON-PAYMENT OF WATER ACCOUNTS

**DATE ADOPTED:** Director Corporate Services & Finance’s Report #1  
Policy 5 December 2012  
Council 6 February 2013  
Minute Book No. 11477

**ORIGINAL ADOPTION:** Director Corporate Services Report #1  
Policy 1 December 2004, Council 8 December 2004  
Minute Book No. 9416  
(former BCC Policy)

**FILE REFERENCE:** 16.00015

**OBJECTIVE:** To establish procedures for the non-payment of water accounts

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Any properties with water accounts outstanding and where appropriate debt recovery measures have failed, will have their water supply downgraded by the insertion of a suitable obstruction at the property’s point of connection to Council’s supply. Full supply will be restored upon suitable arrangements being made to pay all outstanding Water Accounts.