

**POLICY:** SEWER BLOCKS – REVIEW OF PAYMENT TO PRIVATE PERSONS FOR SEWER BLOCKS IN COUNCIL MAINS

**DATE ADOPTED:** Director Engineering Services Report #8.4.1  
Council 19 February 2025  
Resolution No. ORD2025-47

Director Corporate Services & Finance’s Report #9.3.5  
Council 20 October 2021  
Resolution No ORD2021-371  
Council 17 November 2021  
Resolution No ORD2021-388

Director Corporate Services & Finance’s Report #1  
Policy 5 December 2012  
Council 6 February 2013  
Minute Book No. 11477

**ORIGINAL ADOPTION:** Director Corporate Services Report #1  
Policy 1 December 2004, Council 8 December 2004  
Minute Book No. 9416  
(former BCC Policy)

**FILE REFERENCE:** 26.00002

**OBJECTIVE:** To provide for reimbursement of private property owners for reasonable costs incurred for drainage of sewer blocks

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1. Council will reimburse property owners for reasonable costs involved in their engagement of a Private Plumber to clear sewerage blockage which is established to be in Council's sewer mains.
  2. Such reimbursement will be limited to a payment for up to two hours work at the current rate listed in Council’s Revenue Policy.
  3. Reimbursement means that the property owner must have already paid the Plumber’s Account.
  4. Reimbursement will depend on the confirmation, to Council's satisfaction, that the blockage was in fact in Council's sewer main at the stated date. This will be carried out by checking in Maintenance Request Records and/or with Sewer Maintenance Staff.
  5. Council's responsibility for maintenance of the sewerage service ends at Council's sewer main, usually at the sewer junction.